

# QUEENSLAND AND NATIONAL

## 2014 CONFERENCE PROGRAM AND LOCATION GUIDE



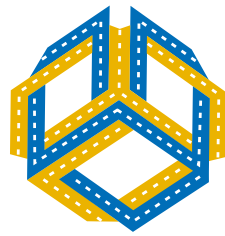
*Moving People –  
Driving Excellence*

Location & Expo Guide Sponsor



**RouteMatch**  
Software™

**Sunday 28 September to 1 October 2014**  
**Gold Coast Convention and Exhibition Centre**



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# Guest Speakers

## Glenn Cooper



The Chairman of Coopers Brewery, Glenn Cooper, will tell a David and Goliath tale of a family business surviving in the face of massive competition.

In the 80's Glenn set up a private business in computer sales and services which grew to an annual turnover in excess of \$3.5 million.

In 1990 Glenn joined the family business and in his time at the brewery has overseen the growth of the company and launch of a range of the diverse beers that we all enjoy.

In 2002 Glenn received the Centenary Medal and in 2005 he was awarded an Order of Australia membership.

He continues to expand the range of Coopers products locally and internationally.

## Anders Sorman-Nilsson



Are you prepared for the future changes and challenges in your business?

Anders Sorman-Nilsson, a reformed lawyer and the founder of research and strategy company Thinq will provide you with a local and global picture of the business environment in the future.

As an Australian-Swedish futurist and innovation strategist he works with teams and executives, guiding them through the minefield of disruptive business challenges. He helps organisations create relevant strategies for the future.

His unique global perspectives have been helping organisations like Apple, IBM, Xerox and many more use trends in innovation, generations and communication to their advantage.

## Michael Groom



Find out how to overcome your own Everest from one of the world's greatest mountain climbers.

In 1995 Michael Groom became the fourth person in history to climb the world's four highest mountains without the assistance of bottled oxygen and without the front third of both of his feet. In 1999 he made it over the last hurdle, the fifth biggest mountain in the world.

He has spoken to soldiers going off to war, athletes struggling to come back from serious injury and professional people who are keen to get a little closer to the truth of 'no pain, no gain'.

Michael gives us all an insight into how we can conquer obstacles through the power of human endeavour and courage.

### WELCOME: SUNDAY 28 SEPTEMBER 2014

#### 12:00 BIC Group Meetings Jupiters Hotel

- > Executive Directors - Jupiters Reception
- > Suppliers Group Meeting - Southport Room 1
- > Bus Operators Group Meeting - Southport Room 2

#### 13:00 - 17:00 Registration Desk is Open

*Sponsored by INIT*

#### 13:15 BIC and APTIA Annual General Meeting/BIC Council Meeting - Jupiters Hotel Southport Rooms 1 & 2

#### 18:00 - 20:00 Volvo Welcome Cocktail Party for BIC and QBIC delegates and partners. Pavillion Lawn Jupiters Hotel. *Sponsored by Volvo Bus Corporation*

#### 20:00 onwards Bussies Bar at Jupiters Hotel - The PA Pub *Sponsored by Thoreb Australia*

### DAY ONE: MONDAY 29 SEPTEMBER 2014

#### 08:00 Registration Desk Opens *Sponsored by INIT*

#### 08:00 BCI Café Opens at the BCI Bus Display and Northern Terrace Balcony *Sponsored by Bus & Coach International*

#### 08:30 Opening Plenary BIC and QBIC Delegates and Partners

#### 08:30 Conference Introduction

- > Tony Hopkins, President - Queensland Bus Industry Council *Sponsored by Fry's Spares*

#### 08:35 Keynote Address

- > Warren Truss, Minister for Infrastructure and Regional Development *Sponsored by Heritage Corporate*

#### 09:00 Special Guest Speaker *How a small family brewery survives amongst the brewing giants*

- > Glenn Cooper, Chairman - Coopers Brewery *Sponsored by ZF Services Australia*

#### 10:00 BIC Chairman's Welcome

- > Wayne Patch, Chairman - Bus Industry Confederation *Sponsored by Australian Transit Enterprises*

#### 10:10 Conference and Official Expo Opening

Hon. Steve Minniken MP, Assistant Minister for Public Transport  
*Sponsored by Australian Transit Enterprises*

#### 10:30 MORNING TEA *Sponsored by Volgren Australia*

#### 11:30 PARTNERS PROGRAM Gold Coast Tastes and Sights Program Assemble at Gold Coast Convention & Exhibition Centre Main Entrance *Sponsored by Express Coach Builders*



#### 11:15 Driving Excellence Plenary Sessions - BIC

##### 11:15 BIC Arena 2 *Driving the Performance of your Business - What is your strategy?*

A sound strategy drives the direction and performance of your business. It lets your employees and customers know where the business is going, and why. Without one, your business will coast along at best. At worst, it will not exist tomorrow.

In addressing this, we will look at:

- How to develop your strategy, taking into consideration your services – contracted, charter or a mix.
- How to ensure the elements of your organisation align with your strategic objectives, to enable high performance.

**Chair, Edward Thomas, CEO - Transdev Melbourne**

- > **Zoe Piper, Manager Productivity Unit - Australian Chamber of Commerce and Industry**
- > **Dr Richard Shrapnel, Executive Director - Pitcher Partners**

*Sponsored by Pitcher Partners*

#### 11:15 Driving Excellence Plenary Sessions QBIC

##### 11:15 QBIC Meeting Rooms 5, 6, 7 *Queensland Update and Future Directions*

**Chair, Tony Hopkins, President – Queensland Bus Industry Council**

- > **Hon. Steve Minnikin MP, Assistant Minister for Public Transport**

##### 11:45 *The State of Play – Queensland Bus Contracts*

**Chair, Tony Hopkins, President – Queensland Bus Industry Council**

- > **Neil Scales, Director General QLD Department of Transport and Main Roads**
- > **Queensland Code of Conduct for Bus Operators**
- > **Suzanne Rose, Executive Director Service Policy and Investment**

*Sponsored by Queensland Government*

#### 12:30 LUNCH *Sponsored by Transdev Australasia*

#### 13:45 Driving Excellence Plenary Sessions - BIC

##### 13:45 BIC Arena 2 *Industrial Relations Reform - "More Change to Come" - The Modern Award Review and your Business*

**Chair, Peter Dwyer, Partner - Piper Alderman**

- > **Tim Capelin, Industrial Relations Partner - Piper Alderman**
- > **Ian MacDonald, National IR Manager - Bus Industry Confederation**

*Sponsored by Piper Alderman*

#### 13:45 Driving Excellence Plenary Sessions - QBIC

##### 13:45 QBIC Meeting Rooms 5, 6, 7 *The Importance of Public Transport, Charter and Tour Coaches in Tourism*

**Chair, Tony Gear, Managing Director - Cross Country Tours**

- > **Daniel Gschwind, CEO - Queensland Tourism Industry Council**

*Sponsored by Bus Finance Australia*

#### 14:30 Driving Excellence Plenary Sessions - BIC

##### 14:30 BIC Arena 2 *Women at Work - Unlocking their potential by investing in their development*

**Chair, Chris Lowe, Executive Director - Bus Association Victoria**

- > **Speaker to be confirmed**

*Sponsored by the Queensland Government*

#### 14:30 Driving Excellence Plenary Sessions - QBIC

##### 14:30 QBIC Meeting Rooms 5, 6, 7 *Technical and Operational Issues for Operators*

**Chair, Steve Heanes, Director - Iveco Bus and Coach**

- > **The National technical work program and the States**
- > **Michael Apps, Executive Director - Bus Industry Confederation**
- > **Bus Fire Mitigation - What you need to know**
- > **Luke Hardy, Technical Manager - Bus Industry Confederation**
- > **Euro 6 Implementation - what does it mean for my next bus purchase?**

**Glen Dougall, Asset and Infrastructure Manager - ACT Public Transport Group**

*Sponsored by Heritage Finance*

#### 15:15 AFTERNOON TEA

*Sponsored by Whites Diesels Australia*

#### 15:45 Driving Excellence Plenary Sessions - BIC

##### 15:45 BIC Arena 2 *The NTC and NHVR - an Update on National Regulatory Reform and What it means on the road*

**Chair, Michael Apps, Executive Director - Bus Industry Confederation**

- > **Jeff Potter, Project Director, Productivity, Safety & Environment - National Transport Commission**
- > **Angus Draheim, General Manager Operations – National Heavy Vehicle Regulator**
- > **Marcus Burke, Project Director - Heavy Vehicle Compliance and Technology - National Transport Commission**

*Sponsored by National Heavy Vehicle Regulator*

#### 15:45 Driving Excellence Plenary Sessions - BIC

##### 15:45 QBIC Meeting Rooms 5, 6, 7 *Industrial Relations Reform - "More Change to Come" - the Modern Award Review and your Business - an Update*

**Chair, Peter Dwyer, Partner - Piper Alderman**

- > **Tim Capelin, Industrial Relations Partner - Piper Alderman**
- > **Ian MacDonald, National IR Manager - Bus Industry Confederation**

*Sponsored by Piper Alderman*

#### 16:30 Driving Excellence Plenary Sessions - BIC

##### 16:30 BIC Arena 2 *Bus Safety, Bus Accidents and Bus Priority (BRT) - What does the research tell us*

**Chair, Stephen Lucas, Managing Director - Warrnambool Bus Lines**

- > **Professor Graham Currie, Chair Public Transport - Monash University**

*Sponsored by Multisparcs*

## 16:30 Driving Excellence Plenary Sessions - BIC

**16.30 QBIC Meeting Rooms 5,6, 7 Diploma of Bus and Coach Operations - a new Nationally recognised qualification**

**Chair, David Tape**, Executive Director - Queensland Bus Industry Council

- > **Paul Walsh**, General Manager Training Packages - Transport and Logistics Industry Skills Council  
Sponsored by Transport and Logistics Industry Skills Council

**17:00 HAPPY HOUR** in the Exhibition Hall Sponsored by Parts Supply Solutions/Hanover Displays

**19:00 MERCEDES-BENZ GALA DINNER Las Vegas**  
"Extravaganza" Dinner for BIC and QBIC delegates and partners at the Gold Coast Convention & Exhibition Centre  
Dress - Smart "Gold Coast" Casual  
Sponsored by Mercedes-Benz Australia/Pacific

**22:30 BUSSIES BAR** at Jupiters Hotel - The PA Pub  
Sponsored by Multispares

## DAY TWO: TUESDAY 30 SEPTEMBER 2014

**08:00 Expo Opens**

**08:00 Registration Desk Opens** Sponsored by INIT

**08:00 BCI Café Opens** at the BCI Bus Display and Northern Balcony Sponsored by Bus and Coach International

**08:30 Driving Excellence Plenary** BIC delegates and partners

**08:30 Special Guest Speaker Waves of Change - Global Trends that will disrupt your slumber**  
**Anders Sorman-Nilsson**  
Sponsored by SMC Pneumatics Australia

**09:30 Driving the Performance of Your Business - Measuring Performance**

You cannot manage what you cannot measure. It's an old management adage that is no less relevant today. Without effective Key Performance Indicators ('KPIs') and Key Results Indicators ('KRIs'), how do you know whether you are getting better or worse? Focusing on the right information will help you drive performance and deliver on your strategy.

In considering this, we will discuss:

- The difference between a KPI and a KRI.
- How to determine the appropriate indicators to monitor and assess the performance of your business.
- How to identify the Critical Success Factors ('CSFs') that are needed to successfully deliver on the strategy of your business.

**Chair, James Lowe**, General Manager - McConnell Seats

- > **David Fennell**, Senior Manager Business Consulting-Pitcher Partners  
Sponsored by Pitcher Partners

**10:45 MORNING TEA** Sponsored by Bus Finance Australia

**11:15 PARTNERS PROGRAM Gold Coast Tastes and Sights Program** Assemble at Gold Coast Convention & Exhibition Centre Main Entrance Sponsored by Express Coach Builders

**11:15 Driving Excellence Plenary**

**11:15 Driving the Performance of Your Business - Contemporary Scheduling**

More than ever, delivery of efficient, effective and timely operations plans (i.e. scheduling solutions) is a key driver to all aspects of successful transport operations. Operators are being constantly pushed to lower operating costs as a result of tendering, re-contracting or shareholder needs. At the same time, regulators are pushing for higher standards of service delivery, and punctuality. Regulators are also pushing additional data & reporting requirements while requiring operators to be more agile in providing service changes. Effective scheduling can help to simultaneously deliver these often-conflicting objectives.

Areas of discussion will include:

- How to deliver solutions that achieve high levels of efficiency without compromising service quality
- Optimised timetabling to meet service or punctuality standards
- Moving beyond the basics - using available technologies to improve your operational planning
- Using scheduling information to support KPI management

**Chair, Jonathan Cook**, Director - Australian Transit Enterprises

- > **Phillip Boyle** - Phillip Boyle and Associates Sponsored by Pitcher Partners

**12:30 LUNCH** Sponsored by Irizar Asia Pacific

**14:00 Conference & Expo Options**

- > **Expo Free Time for delegates**
- > **Bus Expo** (with Free Public Entry)
- > **Expo closes 4:00pm**  
Sponsored by the Queensland Government
- > **Scania National Bus Driver of the Year Competition.**  
Finishing at 4:30pm. Shuttles to the Gold Coast Race Course will depart on the hour 1pm to 3pm  
Sponsored by Scania, BIC and the Queensland Government

**14:00 Driving Excellence Plenary**

**14:00 Mitigating crime, protecting passengers, drivers and fleet**

- > **Chair, Darryl Mellish**, Executive Director - BusNSW
- Michael McGee**, CEO - Transit Australia Group
- > **Peter Biagini**, Branch Secretary, Transport Workers Union (QLD) Sponsored by Fry's Spares

**14:45 Telematics – More than just GPS - Real time fleet management, driver behaviour, vehicle health monitoring, business intelligence**

**Chair, David Mead, Director Asia Pacific - Volvo Bus Corporation**

- > **Paul Gwynn, Managing Director - INIT Asia Pacific**  
*Sponsored by Volvo Bus Corporation*

**15:15 Future Traffic forecasting, network planning and bus services**

**Chair, Rolf Mitchell, State Manager QLD - Australian Transit Enterprises**

- > **Harry Wijers, Senior Service Planning Manager - Transdev Australasia**
- > **Jaco van der Berg, MIE Aust Director, Department of Transport and Main Roads (QLD)**  
*Sponsored by Airbags Australia*

**16:00 Expo Closes**

**16:00 HAPPY HOUR** at Hall 1 Foyer at the Gold Coast Convention & Exhibition Centre *Sponsored by Valvoline*

**19:00 SCANIA “RETRO BEACH” DINNER PARTY** at the Gold Coast Convention & Exhibition Centre  
Dress - Retro Beach Party *Sponsored by Scania*

**22:30 BUSSIES BAR** at Jupiter’s Hotel - Atrium Bar  
*Sponsored by Multispares*

### DAY THREE: WEDNESDAY 1 OCTOBER 2014

**08:00 Registration Desk Opens** *Sponsored by INIT*

**08:00 BCI Café Opens** at Hall 1 Foyer at the Gold Coast Convention & Exhibition Centre *Sponsored by Bus and Coach International*

**08:45 Driving Excellence Plenary** BIC delegates and partners

**08:45 Social Media, mobile devices and web APPS - Implementing and using In your business**

**Chair, Bill Delaney, Managing Director - Trapeze Group Asia Pacific (TBC)**

- > **John Williams, Managing Director - One Small Step**
- > **Martin Bradshaw, Executive Director (Customer Technology) Translink Division, Department of Transport and Main Roads (QLD)**  
*Sponsored by Trapeze Group*

**9.45 An overview of the Australian economy and global challenges**

**Chair, Lauran Huefner, Executive Director - Bus SA**

- > **Alan Oster, Chief Economist - National Australia Bank**  
*Sponsored by National Australia Bank*

**10:15 Special Guest Speaker**

- > **Michael Groom**  
*Sponsored by McConnell Seats Australia*

**11:15 MORNING TEA** *Sponsored by Express Coach Builders*

**11:40 Big Arvo Out**

**11:40 Iveco Big Arvo Out and Bus Auction Assemble** at Gold Coast Convention & Exhibition Centre main entrance. Buses depart for McLaren’s Landing - “Island Experience” *Sponsored by Iveco*

**14:00 National Awards** presented at McLaren’s Landing  
*Sponsored by Iveco, ABC Underwriting and the Bus Industry Confederation*

**16:00 Big Arvo Out and Conference Concludes**  
Return from McLaren’s Landing to arrive Jupiters Hotel Gold Coast

*Program Subject to Change*



Special thanks to the Australian Chamber of Commerce and Industry and the Federal Department for Employment for funding support of the Productivity Leadership Program and the development of three key sessions on Driving the Performance of Your Business presented by Pitcher Partners and the Bus Industry Confederation.

### Gold Coast Traveller App

The BIC and QBIC have teamed up with the Gold Coast Business Events Bureau to bring you the Gold Coast Traveller App with special discounts for our conference delegates. Available in iPhone, iPad and Android, the Gold Coast Traveller App is your best travel companion while in the City. The App offers instant listings, discounts and specials to local attractions, dining establishments; and ticketing opportunities to almost 500 venues.



Delegates can also receive special discounts for our group up to October 30 2014.

Your discount coupon code is BIC2014.

Get started right now: [www.visitgoldcoast.com/app](http://www.visitgoldcoast.com/app).

\*Please note that this App is optimized for iPhone or iPad with an operating system version 6.













# EXPO LIFT-OUT

## VEHICLE/NON BOOTH DISPLAY INSIDE

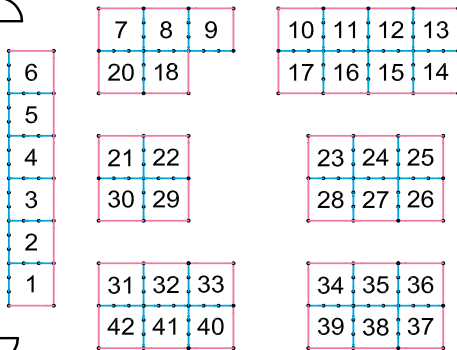
Stand	Company	Stand	Company	Stand	Company
1 2 3	 <a href="http://www.volvobuses.com.au">www.volvobuses.com.au</a>	19 20	 <a href="http://www.daewoobuses.com.au">www.daewoobuses.com.au</a>	31 32 33	 <b>VOLGREN</b> <a href="http://www.volgren.com.au">www.volgren.com.au</a>
4 5	 <a href="http://www.hino.com.au">www.hino.com.au</a>	21 22	 <b>CHIRON</b> COMMERCIAL VEHICLES <a href="http://www.chironcv.com">www.chironcv.com</a>	34 35 36	 <b>SCANIA</b> Total Transport Solutions <a href="http://www.scania.com.au">www.scania.com.au</a>
6 7 8	 <a href="http://www.bcibus.com.au">www.bcibus.com.au</a>	23	 <a href="http://www.fleetwash.com.au">www.fleetwash.com.au</a>	37 38 39	 <a href="http://www.mani.com.au">www.mani.com.au</a>
9 10 11	 <b>Mercedes-Benz</b> <a href="http://www.mercedes-benz.com.au/bus">www.mercedes-benz.com.au/bus</a>	24	 <b>EVM</b> <a href="http://www.evmdirect.co.uk">www.evmdirect.co.uk</a>	40 41	 <b>Irizar</b> <a href="http://www.irizar.com.au">www.irizar.com.au</a>
12 13	 <a href="http://www.bustech.net.au">www.bustech.net.au</a>	25 26	 <b>YUTONG</b> <a href="http://www.yutong.com">www.yutong.com</a>	42 43 44	<b>IVECO</b> <a href="http://www.iveco.com.au">www.iveco.com.au</a>
14 15	 <b>KING LONG</b> Designed and imported by Heavy Vehicles Australia P/L <a href="http://www.hvagroup.com.au">www.hvagroup.com.au</a>	27 28	 <b>HIGER</b> BUS AND COACH <a href="http://www.wmcgroup.com.au">www.wmcgroup.com.au</a>	45	 <a href="http://www.zf.com">www.zf.com</a>
16 17 18	 <b>custom</b> <a href="http://www.custombus.com.au">www.custombus.com.au</a>	29 30	 <a href="http://www.patico.com">www.patico.com</a>	46	 <b>Trapeze</b> <sup>TM</sup> <a href="http://www.trapezegroup.com">www.trapezegroup.com</a>

## VEHICLE DISPLAY OUTSIDE

Stand	Company	Stand	Company	Stand	Company
1 2 3	 <a href="http://www.volvobuses.com.au">www.volvobuses.com.au</a>	10 11 12	 <b>Mercedes-Benz</b> <a href="http://www.mercedes-benz.com.au/bus">www.mercedes-benz.com.au/bus</a>	20	 <b>SCANIA</b> Total Transport Solutions <a href="http://www.scania.com.au">www.scania.com.au</a>
4 5 6	 <b>FUSO</b> <a href="http://www.fuso.com.au">www.fuso.com.au</a>	13 14	 <a href="http://www.coachdesign.com.au">www.coachdesign.com.au</a>	21	 <a href="http://www.bcibus.com.au">www.bcibus.com.au</a>
7	 <b>GOLDEN DRAGON</b> <a href="http://www.goldendragonbus.net">www.goldendragonbus.net</a>	15 16 17 18	 <b>BUS 4x4</b> <a href="http://www.bus4x4.com.au">www.bus4x4.com.au</a>	22	 <b>KING LONG</b> Designed and imported by Heavy Vehicles Australia P/L <a href="http://www.hvagroup.com.au">www.hvagroup.com.au</a>
8 9	 <a href="http://www.patico.com">www.patico.com</a>	19	Iveco/Express Coach Builders BIC Auction Bus		

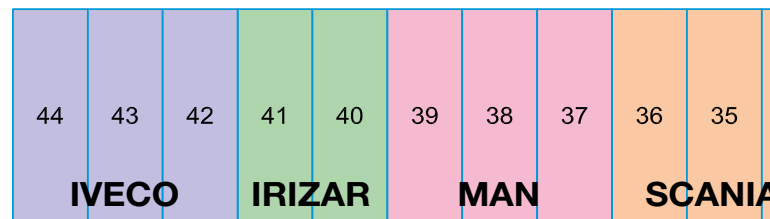
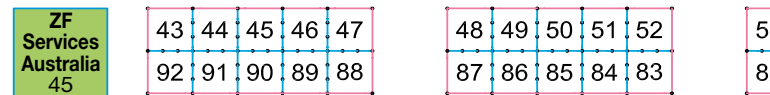
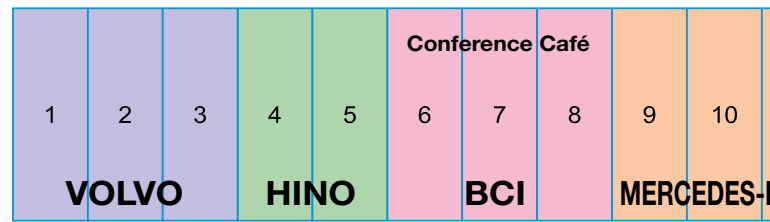


Arena 2:  
Conference Plenary  
Monday Mercedes Gala Dinner  
Tuesday Scania Dinner Party



Registration &  
Service Desk

Entrance to Plenary & Expo

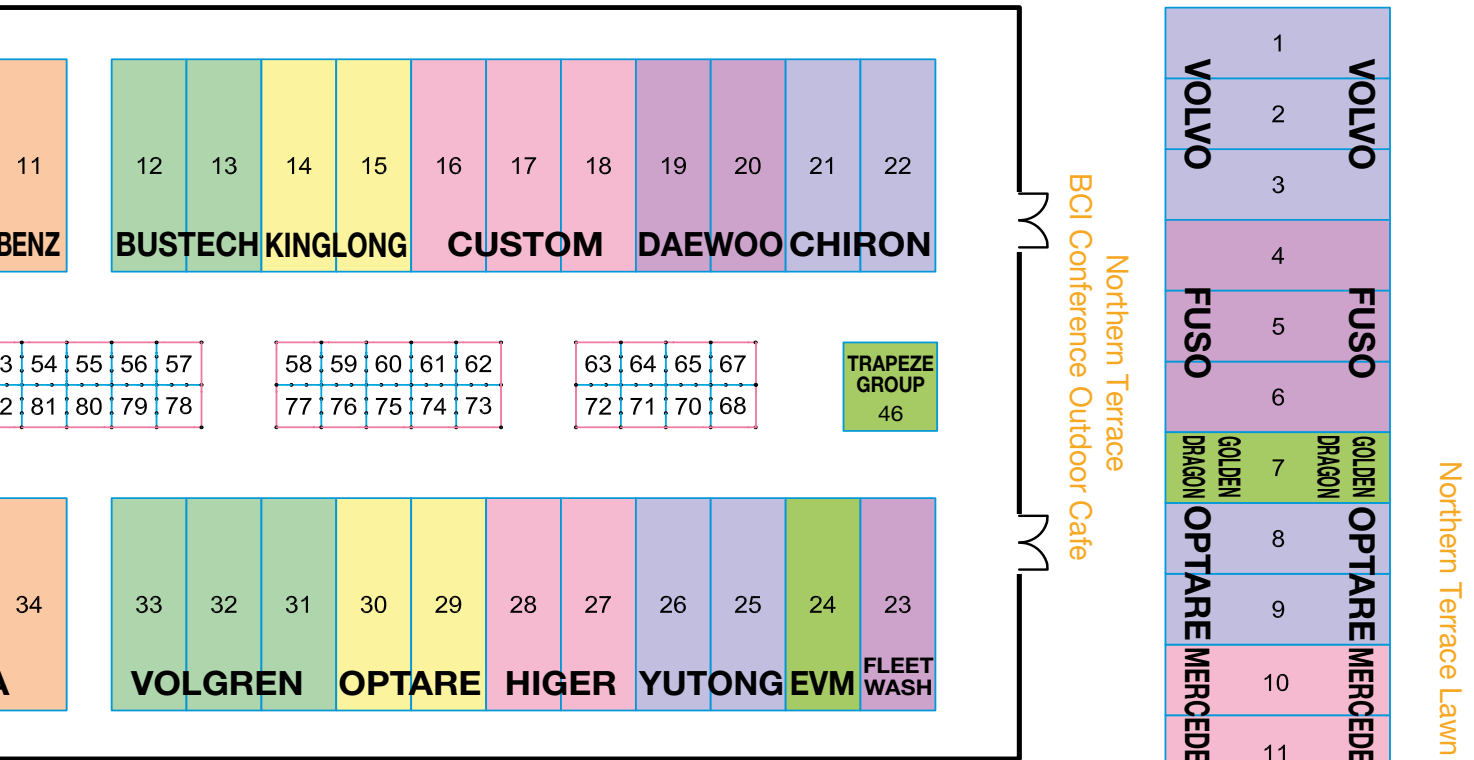


## TRADE BOOTH ALLOCATION

Company	Website	Stand #	Company	Website
Accreditation Manager	<a href="http://www.accreditationmanager.com.au">www.accreditationmanager.com.au</a>	5	Distinctive Systems (Australia)	<a href="http://www.distinctive-systems.com/au">www.distinctive-systems.com/au</a>
Advantech Australia	<a href="http://www.advantech.net.au">www.advantech.net.au</a>	38	Fogmaker	<a href="http://www.fogmaker.com.au">www.fogmaker.com.au</a>
Airbags Australia	<a href="http://www.airbagsaustralia.com.au">www.airbagsaustralia.com.au</a>	6	Fry's Spares	<a href="http://www.fryssparses.com">www.fryssparses.com</a>
Airdraulics	<a href="http://www.airdraulics.com.au">www.airdraulics.com.au</a>	60	GIRO	<a href="http://www.giro.ca">www.giro.ca</a>
Alcoa Wheel Products	<a href="http://www.alcoawheels.com">www.alcoawheels.com</a>	56	Hanover Displays/Parts Supply Solutions	<a href="http://www.partssupply.com.au">www.partssupply.com.au</a>
Alpha Glass	<a href="mailto:alphaglassbne@bigpond.com">alphaglassbne@bigpond.com</a>	21	Hartex Engineering	<a href="http://www.hartexengineering.com.au">www.hartexengineering.com.au</a>
Australasian Bus and Coach	<a href="http://www.busnews.com.au">www.busnews.com.au</a>	4	Heavy Automatics	<a href="http://www.heavyautomatics.com.au">www.heavyautomatics.com.au</a>
Autoequip	<a href="http://www.autoequip.com.au">www.autoequip.com.au</a>	40-41	Ikon Lifting Equipment	<a href="http://www.ikonlifting.com.au">www.ikonlifting.com.au</a>
Automotion Shade	<a href="http://www.automotionshade.com">www.automotionshade.com</a>	89	INIT	<a href="http://www.initag.com">www.initag.com</a>
Bandag/Bridgestone	<a href="http://www.bandag.com.au">www.bandag.com.au</a>	53 & 82	Jost Australia	<a href="http://www.jostaustralia.com.au">www.jostaustralia.com.au</a>
BP Australia	<a href="http://www.bp.com/en_au/australia.html">www.bp.com/en_au/australia.html</a>	45	Karmot	<a href="http://www.karmot.com">www.karmot.com</a>
Big Red Kidney Bus	<a href="http://www.kidney.org.au">www.kidney.org.au</a>	65	Kidde Aerospace & Defence	<a href="http://www.kiddetechnologies.com">www.kiddetechnologies.com</a>
Bulbeck Fire	<a href="http://www.bulbeckfiresuppression.com.au">www.bulbeckfiresuppression.com.au</a>	33	Light Master Automotive	<a href="http://www.light-master.com.au">www.light-master.com.au</a>
Bus Finance Australia	<a href="http://www.busvic.asn.au/links/busfinance">www.busvic.asn.au/links/busfinance</a>	37	LOU-AIR Australia	<a href="http://www.louair.com.au">www.louair.com.au</a>
Camira Group	<a href="http://www.camiragroup.com.au">www.camiragroup.com.au</a>	49-50	MAHA Australia	<a href="http://www.maha.com.au">www.maha.com.au</a>
Capricorn Society	<a href="http://www.capricorn.coop">www.capricorn.coop</a>	27	McConnell Seats Australia	<a href="http://www.mcconnellseats.com.au">www.mcconnellseats.com.au</a>
Coachair Australia	<a href="http://www.coachair.com">www.coachair.com</a>	55 & 80	Mobitec Australia	<a href="http://www.mobitec.se">www.mobitec.se</a>
Coachworks	<a href="http://www.coachworks.com.au">www.coachworks.com.au</a>	22 & 29	Multispares	<a href="http://www.multispares.com.au">www.multispares.com.au</a>
Cooltek Asia Pacific	<a href="http://www.cooltek.com.au">www.cooltek.com.au</a>	68	National Capital Attractions Association	<a href="http://www.nctep.org.au">www.nctep.org.au</a>
Cummins Engine Company	<a href="http://www.cummins.com.au">www.cummins.com.au</a>	73	National Heavy Vehicle Regulator	<a href="http://www.nhvr.gov.au">www.nhvr.gov.au</a>
Denso	<a href="http://www.denso.com.au">www.denso.com.au</a>	25-26	Nepean VIS Service Automation	<a href="http://www.nepean.com">www.nepean.com</a>
			O'Brien Glass Industries	<a href="http://www.obrienglass.com.au">www.obrienglass.com.au</a>



Exhibition Floor Plan



ONS				
	87	Reatex Marketing (Aust)	www.smithuren.com	46
	18	Routematch Software	www.routematch.com	23 & 28
	92	S.M.S Diesel Spares	www.smsdiesel.com.au	54
	72	SMC Pneumatics Australia	www.smcaus.com.au	85-86
	13-14	Spheros Australia	www.spheros.com.au	15-16
	8-9	Sprintquip	www.sprintquip.com.au	79
	48	StyleRide Seating Systems	www.styleride.com.au	61-62
	7 & 20	Thermo King Bus Australia (QTK)	www.qtk.com.au	35-36
	34 & 39	Thoreb Australia	www.thoreb.com	74-75
	11-12	TRACS	www.tracs.com.au	58 & 77
	84	Transfab	www.transfab.com.au	24
	81	Transit Supplies	www.transitsupplies.com.au	91
	83	TransLink Division - Dept Transport & Main Roads	www.translink.com.au	2-3
	32			
	59	Transport Seating	www.transportseating.com	67
	43-44	Tru Vision	www.truvision.com.au	10
	51-52	Valvoline Australia	www.valvoline.com.au	90
	47 & 88	VIX Technology	www.vixtechnology.com	30
	17	Voith Turbo	www.australia.voithturbo.com	70-71
	1	Warwick Fabrics	www.warwick.com.au	57
	31 & 42	Whites Diesels Australia	www.whitesdiesels.com.au	63-64
	78	Zafety Lug Lock	www.2020v.com.au	76

VOLVO	1	VOLVO
	2	
	3	
FUSO	4	FUSO
	5	
	6	
GOLDEN DRAGON	7	GOLDEN DRAGON
OPTARE	8	OPTARE
	9	
MERCEDES-BENZ	10	MERCEDES-BENZ
	11	
COACH DESIGN	12	COACH DESIGN
	13	
	14	
BUS 4 X 4	15	BUS 4 X 4
	16	
	17	
	18	
IVECO/EXPRESS COACH BUILDERS AUCTION BUS	19	
SCANIA	20	SCANIA
BCI	21	BCI
KINGLONG	22	KINGLONG

# TRADE BOOTH ALLOCATIONS

Stand	Company	Stand	Company	Stand	Company	Stand	Company
1		24		49 & 50	<b>camira</b> Formerly Holdsworth	73	
2 & 3		25 & 26		51 & 52	<b>mobitec</b>	74 & 75	<b>THOREB</b>
4		27		53 & 82		76	<b>Zafety Lug Lock</b>
5		30		54		78	
6		31 & 42		55 & 80		79	
7 & 20		32		56		81	
8 & 9		33		57	<b>WARWICK</b>	83	
10		34 & 39		58 & 77		84	
11 & 12		35 & 36		59		85 & 86	
13		37		60		87	
14		38		61 & 62		89	
15 & 16		40 & 41		63 & 64		90	
17		43 & 44		65		91	
18		45		67		92	
21		46		68			
22 & 29		47 & 88		70 & 71	<b>VOITH</b>		
23 & 28		48		72			

## BIC Bus Auction vehicle specification and contributing companies

### Iveco Delta Graduate Chassis

- Cummins ISLe 320hp Euro 5 engine
- Allison T375 6 speed auto transmission
- Alcoa Aluminium Rims
- Bridgestone Tyres

### Express Coach Builders 12.5m School Bus Body

- Bluescope - Steel Frame
- GCI Group - Steel Laser Cutting
- Aluminium Specialties - exterior aluminium sheeting
- McConnell Seats
- Thermo King Air Con
- Through Bins/3x doors each side
- LED Headlights
- Narva - all other LED lights
- L Bright and Sons - polished rear bumper and Bull Bar
- Mobitec Destination systems
- John Gilbert and Co - Double dark, bonded safety glass, including 4 Hopper windows and Pivot style entry door to State regulations
- PPG - "Brilliant White" all over finish
- Thoreb CCTV Surveillance with reverse camera
- Festo Pneumatic systems
- Springwood Flooring - vinyl floor coverings
- Fibreglass Design Panel - front and rear headers and stretch panels
- Tru Vision - Wind screen wiper assembly and electrical switches and electrical panning
- UES - assorted components
- Wurth - assorted components
- Isringhausen - Drivers Seat
- Transbond

# BUS AUCTION AT IVECO'S BIG ARVO OUT

The BIC welcomes back our long serving Auctioneer and Fleet Valuer Tony Hyman, from THA Nation Wide



Iveco will transport delegates and the Auction Bus to a private island for the traditional end of conference get together and bus auction at the Big Arvo Out, where the National Award winners will also be announced.

The afternoon mixes adventure and relaxation giving delegates the choice of extreme rides, sumptuous food and ultra fun beach activities. Take a ride on a helicopter, jetski, ski boat or dig your toes into the warm sand and soak up some rays. Four hours of island

adventure, beachside cabanas and a rolling buffet feast is a perfect way to draw to a close the Australasia Bus & Coach Conference and Expo.

And the most important aspect of the afternoon island adventure is the funds raised at the Bus Auction. Iveco have partnered with Express Coach Builders to bring the 2014 School Bus. The funds raised at the Bus Auction over the past 8 years has significantly contributed to running various national campaigns and activities that have direct impact on

the sustainability of the Bus and Coach industry. So please bring your sunscreen and your generosity to make a bid for the bus or other auction items.

If you are the highest bidder for the Iveco / Express Coach Builders School Bus, Iveco will ensure your new bus is delivered direct to your door.

Bids are most welcome by phone or email by contacting Steve Heanes on +61 0 418 780 246 or [steve.heanes@iveco.com.au](mailto:steve.heanes@iveco.com.au).



## Social Events



### Volvo Welcome Cocktail Party Jupiters Pavillion Lawn (Ground Floor)

**Sunday 28 September**  
**6 – 8pm**  
**Relaxed**

Volvo will welcome BIC and QBIC delegates with their customary cocktail party on Sunday night. Cool down with a beverage and catch up with friends in the serene garden surrounds at Jupiters Pavillion Lawn.



Mercedes-Benz

### Mercedes-Benz Las Vegas “Extravaganza” Gala Dinner GCCEC

**Monday 29 September**  
**7 – 10:30pm**  
**Smart “Gold Coast”  
Casual**

Mercedes-Benz will bring the glamour and glitz of Vegas to our own city of lights – the Gold Coast. An extravagant night *spectacular* of dancing girls, grand illusion magic and a special appearance from the “King”.



### Scania “Retro Beach” Party GCCEC

**Tuesday 30 September**  
**7 – 10:30pm**  
**Beach wear, Relaxed**

Surf's up with Scania's dinner party celebrating Australian beach-going of the 60's and 70's. Bring your beach-groove, your youth, ride the waves with great entertainers and paddle your palate with sensational food.

## IVECO

### Iveco Big Arvo Out “Island Experience” and Bus Auction at McLaren's Landing

**Wednesday 1 October**  
**1 – 4:30pm**  
**Relaxed**

Iveco takes delegates to a private island for luxury and adventure. Take the ride of your life or try one of the many beach activities to keep you occupied in between mouthfuls of sumptuous food. And don't forget the all important Bus Auction and National Awards.



### BIC Partners Program

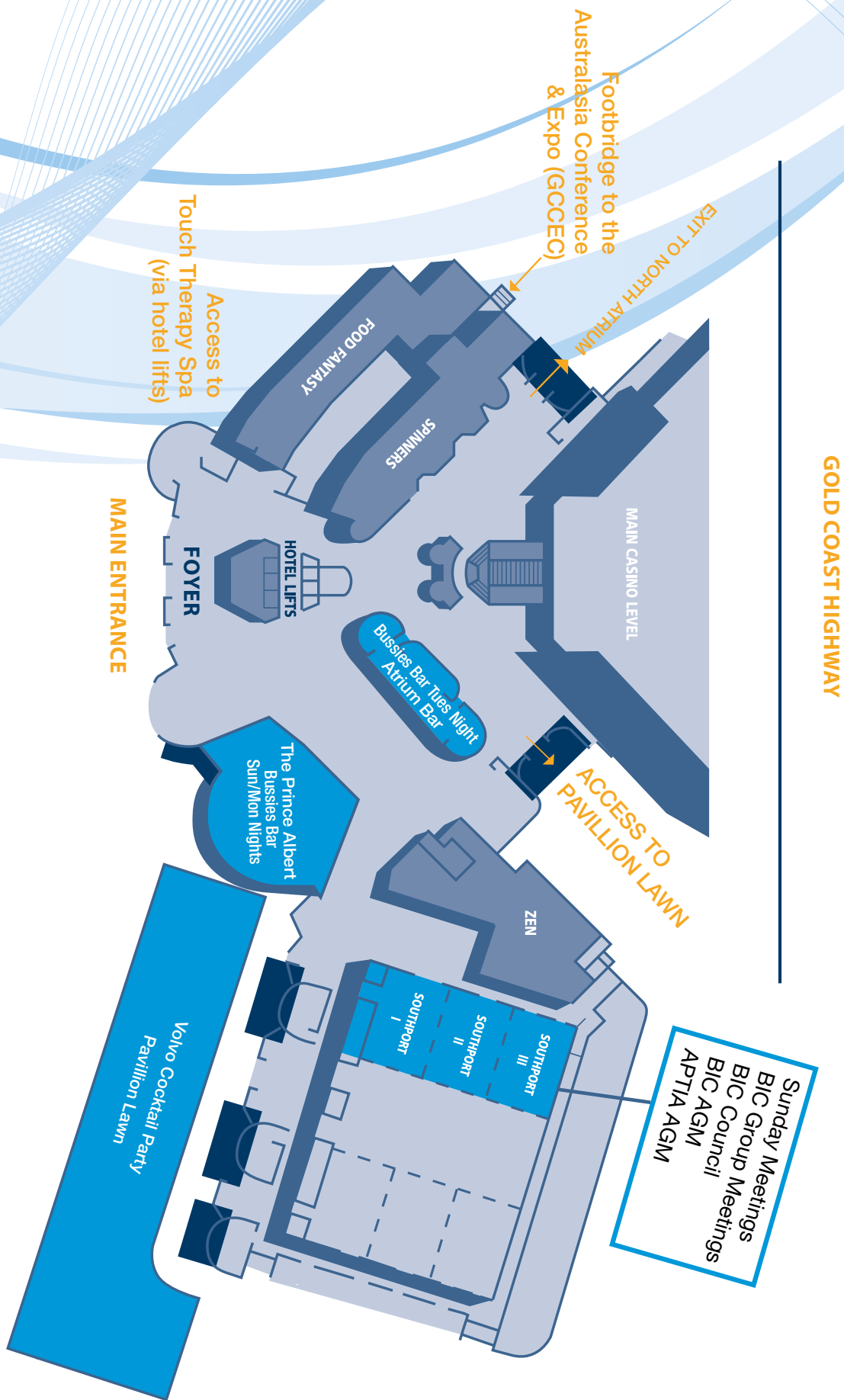
**Monday 29 September**  
**Gold Coast Fashion Lunch**  
**11:30am – 2:30pm**  
**Broadbeach Room Sofitel**  
**Relaxed**

The BIC is taking partners to the fashion runway at the Sofitel Broadbeach. A close encounter with international vogue, style and the latest from fashion designers around Australia. Follow this with a 'light' leisurely lunch and an opportunity to buy any of the stunning selections from the runway.

**Tuesday 30 September**  
**Gold Coast River Cruise**  
**11:00am – 3:30pm**  
**Gold Coast Marina**  
**Relaxed**

A luxury catamaran is the perfect way to view the river landscape, the style and the millionaire homes of the Gold Coast. Fresh seafood, an international buffet and relaxed live entertainment will compete for your attention as you cruise around the Gold Coast spit, Runaway Bay and the Sovereign Islands.





# National Awards

The BIC National Awards are an opportunity to recognise the achievements of those who have made significant contributions to the Bus and Coach Industry. There are many organisations in the Bus and Coach Industry striving for excellence to deliver outstanding products and services. The BIC National Awards are our opportunity to acknowledge individuals and organisations for their dedication in setting a high benchmark and ensuring a standard of excellence.

The BIC National Awards will be presented on Wednesday October 1 at the Iveco Big Arvo Out at McLaren's Landing.

## 2013 Winners

Outstanding Contribution to the Industry Award (Sponsored by IVECO)

**Prof John Stanley, Institute of Transport & Logistics Studies, The Business School, University of Sydney Business**

Environment and Innovation Award (Sponsored by IVECO)

**Darren Webster, Kangaroo Buslines**

Achiever of the Year Award (Sponsored by Australian Bus and Coach Underwriting)

**Len Kidd, Transdev Australasia**

National Supplier of the Year Award (Sponsored by the Bus Industry Confederation)

**Peter Dwyer, Piper Alderman**

Outstanding  
Contribution  
to the Industry

**IVECO**

Environment  
and Innovation  
Award

**IVECO**

Achiever  
Award

**abc**  
australian bus & coach  
underwriting

Supplier of the  
Year Award

**BIC**  
Bus Industry Confederation  
moving people







# SINGAPORE 2015 BIC National Conference

Moving People > Beyond Australia

November 8 to 11 2015

## Buslines Group Rugby World Cup Tour

Arrive London October 23  
Rugby Tour & Champagne Tour  
London - France - London  
Arrive Singapore November 4

More details at: [www.ozebus.com/rugby](http://www.ozebus.com/rugby)

Singapore  
Grand Copthorne Waterfront Hotel



# 2015 MAINTENANCE CONFERENCE AND BUS EXPO



**AUSTRALIA'S ONLY BUS AND COACH EXPO IN 2015!**  
**MELBOURNE EXHIBITION CENTRE JULY 8 AND 9, 2015**

Australian industry's leading exhibition,  
conference and networking event will be combined  
all under one roof (15,000m<sup>2</sup>) at Australia's premier  
expo venue

Further details available at [www.busvic.asn.au](http://www.busvic.asn.au)  
or contact Craig Spurr on (03) 9914 7011  
or [cspurr@busvic.asn.au](mailto:cspurr@busvic.asn.au)



## Conference Partners



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Media Partner



Manufacturing Partner



Queensland Government



Government Partners



## Major Conference Sponsors



"Big Arvo Out", National Awards for Environment and Innovation and Outstanding Contribution to the Industry



Mercedes-Benz

Monday Gala Dinner



Tuesday Dinner Party

## Conference Sponsors



Sunday Welcome Cocktail Party



Lunch Monday and Plenary Session



Lunch Tuesday



Opening Speaker



Tuesday Guest Speaker



Wednesday Guest Speaker



Stage and National Achiever Award



Partners Program and Wednesday Morning Tea



Conference Coffee Bar



Conference Name Tags



Monday Morning Tea and Bus Front



Tuesday Morning Tea, Pocket Program and Plenary Session



Monday afternoon tea



Monday Happy Hour



Tuesday Happy Hour



Signage Sponsor



Pocket Program and Location Guide



Registration Desk and Tote Bag



Conference Lectern and Tyres



Conference Lanyard



Conference Delegate Gift



Conference Plenary Sessions



Conference Plenary Session



Bussies Bar Monday and Tuesday



Bussies Bar Sunday



Digital Production and Conference Plenary Session



Conference Pads and Pens



Destination Sign and Plenary Sessions



Conference Plenary Sessions



Conference Plenary Sessions



Conference Plenary Session



Conference Plenary Sessions



Conference Caps



Conference Plenary Session



Hosts



Industry Partner



Manufacturing Partner